



# Siop Gymunedol Cilcain Community Shop

## News

Our thanks to the Cilcain Events Group for delivering this newsletter as part of their letterbox drop for the play 'April in Paris' in the Village Hall on Saturday 13 October - tickets available in the Community Shop (or reserve on 01352-741-062).

The shop and café are trading well. We are still learning, so please continue to tell us how we can improve. Here are some highlights, and things to look forward to over the next few months.

🍷 We continue to receive many positive comments from visitors, and from organisations which sponsor and support the development of community shops. See our shop featured in the recent article "Shopping small" in the September edition of North Wales Magazine (copies in the shop café).

🍷 Sam, our shop manager, has recently given birth to Jack: our congratulations to Sam and Jonathan – and to Jack, of course! We are looking forward to Sam working back into her valued role.



🍷 Dave Facer, recently moved into the village, has joined the management team, bringing valuable additional business experience (and licensee qualifications – watch this space!).

🍷 We have been trialling extended opening times on the last two Fridays, with the shop open until 7pm to see if this is valued by those coming home from work. This will continue for the next 2 Fridays, and we'll be assessing its popularity.

🍷 We had an unannounced Environmental Health inspection recently which went very well.

🍷 Did you know we can take secure debit and credit card payments for purchases from £1?

🍷 The number of volunteers supporting the shop is still growing. Every volunteer is precious – the more volunteers we have, the more confident we can be of maintaining and developing the shop successfully. Every volunteer contributes in their own way, in their own time, with training and support provided. Why not you? To give it a try, just put your name in the back of the volunteer rota on the shop counter.

🍷 We are already planning for Christmas (yes, really!), so look out for what your shop will have to offer – local turkeys, Christmas trees, and other Christmas fare.



🍷 Look out for a celebration of 6 months shop operation on Saturday 22<sup>nd</sup> December.

Many have contributed to the successful launch of the shop. The management team will work to improve and innovate, and your continued support as volunteers and customers will help to ensure its long term success.

Best regards from *The Community Shop Management Committee*